

Meeting Title	Board of Directors		
Date	22 September 2022	Agenda item	Bo.9.22.14

CARE QUALITY COMMISSION (CQC) INSPECTION REPORT URGENT AND EMERGENCY SERVICES - VISIT 20 APRIL 2022

Presented by	Professor Karen Dawber, Chief Nurse				
Author	Professor Karen Dawber, Chief Nurse				
Lead Director	Professor Karen Dawber, Chief Nurse				
Purpose of the paper	Focused statement as to the purpose of the paper				
Key control	Identify if the paper is a key control for the Board Assurance Framework				
Action required	To note				
Previously discussed at/ informed by	Details of any consultation				
Previously approved at:	Academy/Group	Date			
Key Options, Issues and Risks					
<p>Unannounced focused inspection of the Urgent and Emergency Care Department at Bradford Royal Infirmary carried out on 20 April 2022 as part of the Integrated Care System review for West Yorkshire.</p>					
Analysis					
<p>This inspection was not rated by the CQC as this was part of a wider system review. However, individual organisations received a comprehensive report. The report was favourable and highlighted the ongoing work and identified areas for improvement:</p> <ul style="list-style-type: none"> The Trust should ensure that there is a dedicated, fully risk-assessed room available for patients presenting to the department experiencing mental health crisis. The Trust should ensure that there is a sustained improvement in the oversight and treatment of sepsis. The Trust should ensure there is a sustained improvement in the quality of patient records to ensure that they are fully documented and up-to-date with all observations. The Trust should continue to work with system partners to improve patient flow. <p>The Accident and Emergency Department team have been looking at these areas since the initial verbal feedback on the day of the visit, the updated action plan associated with the report is included within the bundle.</p>					
Recommendation					
<ul style="list-style-type: none"> The content of the report is noted. Moving to Outstanding meeting is tasked with the operational management of the action plan with a formal update on CQC readiness and actions to Board in March 2023. 					

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Risk assessment						
Strategic Objective	Appetite (G)					
	Avoid	Minimal	Cautious	Open	Seek	Mature
To provide outstanding care for patients, delivered with kindness			g			
To deliver our financial plan and key performance targets			g			
To be one of the best NHS employers, prioritising the health and wellbeing of our people and embracing equality, diversity and inclusion					g	
To be a continually learning organisation and recognised as leaders in research, education and innovation				g		
To collaborate effectively with local and regional partners, to reduce health inequalities and achieve shared goals					g	
The level of risk against each objective should be indicated. Where more than one option is available the level of risk of each option against each element should be indicated by numbering each option and showing numbers in the boxes.	Low		Moderate	High	Significant	
	Risk (*)					
Explanation of variance from Board of Directors Agreed General risk appetite (G)						

Benchmarking implications (see section 4 for details)	Yes	No	N/A
Is there Model Hospital data relevant to the content of this paper?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Is there any other national benchmarking data relevant to the content of this paper?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the Trust an outlier (positive or negative) for any benchmarking data relevant to the content of this paper?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Risk Implications (see section 5 for details)	Yes	No
Corporate Risk register and/or Board Assurance Framework Amendments	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Quality implications	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Resource implications	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Legal/regulatory implications	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Diversity and Inclusion implications	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Performance Implications	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Regulation, Legislation and Compliance relevance	
NHS Improvement: (please tick those that are relevant)	
<input type="checkbox"/> Risk Assessment Framework	<input checked="" type="checkbox"/> Quality Governance Framework
<input type="checkbox"/> Code of Governance	<input type="checkbox"/> Annual Reporting Manual
Care Quality Commission Domain: Safe	
Care Quality Commission Fundamental Standard: Safety	
NHS Improvement Effective Use of Resources: Choose an item.	
Other (please state):	

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Relevance to other Board of Director's academies: (please select all that apply)			
People	Quality	Finance & Performance	Other (please state)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>